These are important points:

## 1. Driveway Parking and Handicap Accessibility:

- **Problem:** Parking work vehicles in driveways blocks handicap access for residents and potentially adjacent units sharing the driveway. Roads are too narrow for on street parking.
  - Impacts crime homeowner had son visiting and had board approval to park work truck overnight in guest parking. Work truck had \$24,000 of tools stolen.
  - Impacts insurance rates.
- Action: Allow individual associations to make appropriate rules regarding characteristics of their individual property.

# 2. Unauthorized Vendor Access and Damage to Property:

- **Problem:** Contractors accessing the property without permission, causing damage (e.g., to the irrigation system) and blocking driveways.
- Action:
  - Establish a clear procedure for vendors requiring access to the property. This should involve prior notification and approval from the HOA or a designated representative.

# 3. Water Shutoff Costs:

- **Problem:** Significant cost difference between the city's water curb stop shutoff (\$75) and the vendor they referred (\$750). The city refuses to provide the service directly to homes.
- Action:
  - Issue has been escalated to the City of Burnsville. In October 2023 city council and mayor were informed. Deputy city manager requested the association's attorney contact the city attorney.

# 4. Public Listing of Board of Directors:

- **Problem:** Concerns about safety due to the public listing of the Board of Directors on a website.
- Action:
  - Consider alternative methods of communication with homeowners that do not compromise board member safety (a management company point of contact or if self-managed a general mailbox monitored daily by a board member).

# 5. HOA Architectural Approval vs. City Approval:

- Problem: Potential conflict or redundancy between HOA architectural approval and city permitting processes.
- Action: Advocate for the city to require proof of HOA architectural approval before issuing permits. This would prevent situations where projects are approved by the city but violate HOA rules.

Kathleen Phillips Homeowner Winterwood Garden Home Association Former board member and board president