

A G E N D A

Commission on Service Innovation

Kick-Off Meeting

Monday, July 19 – 9:30 a.m. to 3:00 p.m.

Blazing Star Room, Ground Floor, Centennial Office Building

658 Cedar Street, St. Paul, MN

- 9:30 a.m. Welcome
– *Gopal Khanna, State Chief Information Officer*
- 9:45 a.m. Introduction of Members; Hopes for the Commission
– *All*
- 10:15 am Visioning / Strategy Led by Facilitator Dr. Jerry Mechling – Why are we meeting? What do we want to achieve?
– *Dr. Jerry Mechling / All*
- A. Legislative Intent
– *Sen. Terri Bonoff, Rep. Keith Downey*
- B. Group Suggestions
– *Dr. Jerry Mechling / All*
- 12:15 p.m. Lunch Break
- 1:00 p.m. Overall Thoughts – What is needed? What is actionable? What should be the role of the group and members?
– *Dr. Jerry Mechling / All*
- 1:45 p.m. Future Meetings and Roadmap/Deadlines
– *Gopal Khanna, All*
- 2:00 p.m. Process Issues – Open Meetings, Monthly Reports, Website
– *Office of Enterprise Technology and Legislative Coordinating Commission Staff*
- 2:15 p.m. Staff Support; Private Contributions – Ideas? Volunteers?
– *Gopal Khanna, All*
- 2:30 p.m. Selecting Co-Chairs – How? Who?
– *Gopal Khanna, All*
- 2:55 p.m. Next Meeting
- 3:00 p.m. Adjourn