

To be read into record during 1/5/24 Public Engagement Meeting

Metropolitan Governance Task Force:

One thing that irked me during the many Met Council meetings and engagement was questions or clarifications were to be addressed at the end or written on post it notes. This does not lead to public understanding of the content. I realize, they needed to get through all of their slides and information. They need to value the public's concerns and questions. I would forget the context of my question by the end of the presentation. They need a better way to follow-up with unanswered questions. Questions from the public are just as important as the presentation and getting through all the slides. Make presentations more understandable in simple terms. Explain acronyms when they are first used. Visual representations of routes were hard to read, interpret, and comprehend. The visual keys and color of routes were micro sized, too!

Lastly, I wonder where all those unanswered post-it notes are!

Met Council needs to greatly improve public presentations and communications.

Anonymous Testifier

North Side Resident

Received via an email sent to Rep. Hornstein on 1/4/24 with a request to be anonymous